Phone and Voicemail Service

BARC Connects
FIBER BROADBAND

Welcome to BARC Connects voice services. Voice over IP (VoIP) solutions allow you to make calls over your broadband connection. Our dependable voice service and crystal clear voice service includes standard calling features such as three-way calling, caller ID, call waiting and voicemail. Reference your voice account information provided to you by BARC Connects for your phone number. *Battery back-up is available for emergencies for $5/month, call 1-800-846-2272.*

Setting up Voicemail

Using your phone handset, enter *36 to access voicemail.
Your initial voicemail password is 1234.

On setup, you will be asked to change the first time you access your voice mailbox. We recommend setting up your voice mailbox as soon as your phone service is activated to ensure you do not miss any phone messages.

Voice Service Features

Your new BARC Connects phone service offers many advanced features that can be managed directly from your phone. We have listed the features and star codes below:

Call Screening: Allows you to forward your calls to another number and lets you set functionality to "Allow", "Block", "Block with Message", "Forward" or send calls directly to voicemail.

Call Handling: Allows you to create separate schedules by date and time for calls by selecting the "Create Schedule" button. You can activate "No Answer", "Busy", "Out of Service" "Send to Voicemail" or "Forward" to another number.

Call Forwarding: Allows you to create separate schedules by date and time for inbound calls. You can forward calls to another number of your choice or select "Do Not Disturb".

SIM Ring: Allows you to provide one or more numbers to ring simultaneously with incoming calls. You can also choose an action for what to do if the call is not answered.

Find Me: Allows you to add/delete and list devices or phone numbers to ring sequentially when your phone number is called. You can also set other actions such as "Do Not Disturb", "Timeout Action", "Busy Tone", or "Send to Voicemail" from this feature.

Star* Codes for your Phone Service

*36 Enter Voice Mail
*43 Enable Call Waiting
*44 Disable Call Waiting
*48 Reject Anonymous Calls
*49 Allow Anonymous Calls
*59 Allow Specific Phone Number
*60 Block Specific Phone Number

*63 Forward Calls from Specific Phone Number
*72 Forward All Calls
*78 Enable Do Not Disturb
*79 Disable Do Not Disturb
*90 Forward Calls When Busy
*92 Forward Calls When Not Answered

Questions? Call 1-800-846-2272