

BARC Connects In-Home Installation Policy

Included in the promotional \$100 in-home installation fee for new services:

Single Product Installations - Includes running (a) a fiber cable from the exterior NID to the ONT inside the customer's premises, and (b) a single Ethernet wired connection from the ONT to a device inside the customer's premises appropriate to the single product/service installed, not to exceed one hour of total installation time.

Double Product Installations - Includes running (a) a fiber cable from the exterior NID to the ONT inside the customer's premises, and (b) two Ethernet wired or wireless connections from the ONT to devices inside the customer's premises appropriate to the products/services installed, not to exceed two hours of total installation time.

Triple Product Installations - Includes running (a) a fiber cable from the exterior NID to the ONT inside the customer's premises, and (b) two Ethernet wired or wireless connections from the ONT to devices inside the customer's premises appropriate to all three products/services installed, not to exceed two hours of total installation time.

Pulling complimentary new wired connections inside the customer premises must be reasonably possible, not unreasonably intrusive, and must occur within the time limit allowed for the installation. Difficult wire pulls, fishing of walls, extensions of cables to garages, sheds and outbuildings, and other similarly challenging installation issues shall be separately charged at \$50 per hour.