

# TELEVISION QUICK START GUIDE



- **Turning on your Set Top Box**

To begin, press the green Watch TV button at the top of your remote to turn on your set top box and TV.

- **Getting to the Channel Guide**

To access your channel guide, press the Guide button found on your remote.

- **Navigating in the Channel Guide**

Use the up and down arrows found on the center of your remote to move around the guide. Once you have your preferred program highlighted, press the Ok button once to view the programming and press the Ok button again to exit the Guide. You may also use the Channel up and down buttons to browse the Guide by page.

- **Getting Started with your DVR**

**Play, Pause, Rewind:** While watching a program, you can use your Playback Control Buttons found near the top of your remote to rewind, fast forward, and pause your video programming.

**Whole Home DVR:** With Whole-Home DVR service, you can watch your recorded shows on any other set top box, all from one HD-DVR set top box. So let's say your HD-DVR box is in your living room, but you want to finish watching it in your bedroom. No problem. Just stop the movie, and when you're ready to resume your recording in your bedroom, just go to your DVR playlist, select the movie, and resume.

To access your DVR recordings list, you can press the Red Quick Access button on your remote or press Menu and select the DVR option. All recordings will be listed under the Recordings section.

Set a quick recording by pressing the Record button on your remote control, this will begin recording the currently viewed program immediately.

You can also schedule a recording before the program begins by finding your preferred show in the program guide, highlight it with your Navigation Keys, and press Ok. This will open the menu for this program. Use your Navigation Keys to select either Record Program or Record Series.



**(800)846-2272**



[www.barconnects.net](http://www.barconnects.net)

Video Powered by Co-Mo Connect

v.04262018BARCv7

# Remote Functions



1	POWER	Switches the power on/off for TV and Set Top Box
2	INPUT	Changes the current A/V input of the selected device
3	SETUP	Setup remote (see reverse side of remote)
4	POWER	Turn selected device on or off
5	DEVICE CONTROL	Send commands to DVD, Audio, TV or Set top box
6	ON DEMAND	Opens the OnDemand menu
7	GUIDE	Displays the on-screen program guide
8	MENU	Displays on-screen menu
9	DAY - / DAY +	These two buttons are currently unavailable. You can move forward or backwards a day in the guide using the REW and FF buttons
10	ARROW KEYS	Navigates up, down, left and right within the on-screen guide or menus
11	OK	Enter a choice you have made
12	BACK	Goes back to the previous screen
13	EXIT	Exits the current menu item
14	INFO	Displays on-screen information about the current TV / DVR program.
15	LAST	Changes channel to the most recently viewed channel
16	VOL +/-	Increases or decreases volume of the currently selected device
17	CH/PG	Changes channel up/down or goes page up/down on-screen program guide
18	MUTE	Turns the volume of the currently selected device on/off
19	DVR	Opens DVR recordings screen
20	RECORD	Starts recording current program
21	PLAYBACK CONTROL BUTTONS	Controls video for LIVE TV/ DVR REPLAY: Plays back a few seconds REW: Rewinds video FF: Fast forwards video SKIP: Skips ahead in 30 second increments PAUSE: Pauses video PLAY: Plays video or resumes from pause STOP: Stops playback of video
22	STOP	This will stop a recording or close the emergency test sequence.
23	NUMBER KEYS	Allows direct access to specific channels and menu items
24	DELETE / *	For future use. Currently unassigned
25	ENTER / #	For future use. Currently unassigned
26	PHONE	For future use. Currently unassigned
27	ZOOM	Currently unassigned
28	LIVE TV	Returns programming to Live TV

\* Record and Series Record only appear if your set top box supports DVR recording.

# Television Trouble Solutions

## No Picture?

- > Make sure your set top box is turned on and is getting power.
- > Make sure the cables are secure in the back of the set top box and the television.
- > Press VIDEO INPUT button to cycle through each input option until the picture returns.
  - Typically, most subscribers with a HD television will find video on HDMI1.

## Can't see all your channels?

- > It sounds like you have filtered your guide. Press the Right Arrow button on your remote. Make sure that you have not selected a Live TV Filter and you don't have a Favorites list selected. If you have done this, you also need to check the Parental Controls to make sure that you have not removed the channel from your guide.

## Remote not controlling your set top box?

- > If you are pressing buttons on your remote, but it will not allow you to control your set top box, your remote could be on the incorrect mode. Before you press your next command button, press the STB button located towards the top of your BARC Connects remote.

## Remote not controlling your TV?

- > If your volume and power buttons are not controlling your TV, you may need to program your remote. You can find instruction for programming your remote to your TV on the back side of the remote or online by visiting [www.urcsupport.com](http://www.urcsupport.com) and selecting your remote style 2025G Eclipse.

## Did You Know?

**An easy solution for most problems is to reset your Set Top Box.**

All Set Top Boxes can be reset by simply unplugging the power cord on the back of the box, make sure the light on the front goes off and plug the cord back in.

For any additional questions, please contact our 24/7 Technical Support at:

**(800)846-2272**



Set Top Box





WatchTVEverywhere streams some of your favorite channels and subscribed programming to your tablet, smartphones, laptop and other mobile devices from anywhere you can receive an Internet signal: inside your house, at the office, hotel, airport, vacation home and **everywhere**.



**WatchTVEverywhere.com**



## How to Register:

Select Co-Mo Connect from the provider drop down menu.

Click on "Register". You will need two pieces of information to register:

- Your WatchTVEverywhere Registration number. This will be provided to you at the time of installation and is listed below.
- The correct spelling of the last name on the account.

You will be asked to:

- Provide an email address. This will be your user name.
- Provide a password.
- Select a password reset question.
- Supply the answer to the password reset question.

Click on Register and then Create Account. Now, check the email address you just provided. You will find an email message with your WatchTVEverywhere activation link. Click on the link to complete the registration process.

You are done and can begin to enjoy WatchTVEverywhere!

It is important that you keep your username and password confidential. Use of your credentials by others will result in loss of WatchTVEverywhere privileges.

**Registration**

You may have up to 4 users registered on each TV service account. The first user registered must be the named account holder, age 18 or older and will be considered the Primary User.  
\*Access to programming is generally limited to the USA and its Territories.

**Subscriber Validation**

Account Number:

Last Name or Business Name on Statement:

Verification Code:  Enter: 13933

**New User Information**

First Name:

Last Name:

Create Password:  At least 6 characters

Retype Password:

Password Reset Question:

Password Reset Answer:

Email Address:

Retype Email Address:

**Your WatchTVEverywhere Registration Account Number:**

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